

	TANDEEF	DOC. REF. NO.	TAN-QPO
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Quality Policy Statement

An integral part of BEEAH, TANDEEF, the waste collection & public cleansing division, offers systematic, sustainable solutions to meet the needs of both community and commercial sectors. We serve both private and government institutions, supporting the creation of environmentally responsible, sustainable communities through the implementation of integrated and effective waste management systems.

Our mission is to provide comprehensive, smart cleaning solutions that contribute to a greener future. Through strategic partnerships, we aim to increase our market share in both the public and private sectors by diversifying our portfolio, fostering operational excellence, implementing cutting-edge technologies, raising public awareness, driving CSR activities, and offering cost-effective solutions. We also strive to create the best working environment for our employees.

Our Quality Policy aligns with this mission and is driven by the following principles:

Strategic Organizational Alignment

Tandeeff's leadership is committed to the organization's purpose and direction, ensuring that decisions are made based on data-driven analysis of company processes and systems. We emphasize the efficient use of resources to meet desired outcomes, ensuring continual alignment with our strategic goals.

Compliance and Continuous Improvement

Tandeeff operates in strict compliance with ISO 9001:2015 standards, maintaining policies, processes, and procedures that meet statutory, legal, and regulatory requirements as well as all applicable customer requirements. Continual improvement remains a core objective, as we seek to enhance every aspect of our operations to ensure the highest levels of quality and performance.

Customer Centricity

Our customer-focused approach ensures that we understand the evolving needs of our clients, enabling us to deliver best-in-class services. By fostering mutual benefits between customers and suppliers, we strive to maintain customer loyalty, flexibility in service delivery, and responsiveness to market opportunities.

People First

At TANDEEF, our people are our most important asset. We prioritize employee training and development, empowering our team to implement the Quality Management System effectively. We believe that every individual has a role in maintaining the highest standards of quality in our services, and key roles are clearly defined and supported to ensure organizational success.

Innovation and Sustainability

Innovation is at the heart of TANDEEF's growth, allowing us to stay ahead of industry trends and continuously improve our services. We listen to customer feedback and develop new, more efficient processes, products, and services. Our commitment to sustainability is integral to our innovation efforts, ensuring that we contribute to greener communities.

Technology & Automation Leadership

We leverage the latest technology and automation to deliver integrated, eco-friendly waste management solutions. Our fleet includes advanced, environmentally conscious vehicles and automated systems that provide efficient, smart waste collection and public cleansing services, contributing to our sustainability objectives.

Our Commitment

All of TANDEEF's systems and processes are regularly reviewed to ensure they continue to meet customer satisfaction and quality objectives. We communicate improvements to our staff and ensure adherence to new technologies and enhanced organizational capabilities. Our Quality Policy is made available to all interested parties and remains an important foundation for achieving TANDEEF's objectives.



Fahad Ali Fahad Shehail

CEO – Beeah Environment

October 2024

Date